



 **GIRARD**  
Medical Center

302 N HOSPITAL DRIVE • GIRARD, KS • 66743 • 620.724.8291

*“Caring for Our Communities...One Patient at a Time.”*

# A *Message* TO THE COMMUNITY FROM OUR *Leadership*

Dear Friends,

Girard Medical Center is committed to ensuring superior patient care and delivering that care with the utmost courtesy and respect. It is a commitment that has been a mainstay of our care philosophy for almost a century.

We will never back down from that commitment, even though we have endured federal reimbursement cuts for health care services. These reductions were supposed to be offset by federal funding for expanding Medicaid, but our state decided not to do so. That decision has caused hardship to over 150,000 Kansans – many of whom are our neighbors and friends. The gap between current Kansas Medicaid and eligibility for Affordable Care has sadly left many with the inability to purchase insurance.

In January 2016, the Kansas Legislature was presented with a bill known as The “Bridge to a Healthy Kansas” which is a solution that makes health care coverage affordable for low-income, hardworking Kansans who do not earn enough to afford private insurance. This in turn helps maintain access to local health care services.

Our physicians in Girard, Arma, Cherokee and Frontenac are concerned about meeting the health needs of the families they provide care for. At the core of everything they do is a desire to help others regardless of income or status and they take their patients’ health very personally.

We fully support the “Bridge to a Healthy Kansas” program because healthier individuals make healthier communities, and that is what we are all about! It is our privilege to continue to serve you and we pledge to continue to provide you exceptional care.

Respectfully Submitted,



*Glen Mathis*

Chairman of the Board



*Michael Payne*

Chief Executive Officer

## *Community* REINVESTMENT

**\$10,959,832**

### **CHARITY CARE \$145,677**

Girard Medical Center (GMC) provides care regardless of patients’ ability to pay. This figure represents charges forgiven for patients qualifying for financial assistance.

### **COMMUNITY EDUCATION & TRANSPORTATION \$31,904**

In continued efforts to be proactive in the community and promote healthy lifestyles, free services are offered such as transportation, health screenings for students, and health fairs.

### **TOTAL PAYROLL \$9,237,091**

GMC is proud of the money invested in payroll in 2015. They continually compare salaries to others in the industry and make adjustments when needed to remain competitive. This investment is crucial to attract and retain the best and brightest healthcare professionals.

### **LOCAL VENDORS \$1,534,430**

Girard Zip Code \$888,650  
Crawford County \$645,780

Money spent at locally owned businesses stays in the local economy and continues to strengthen the economic base of the community. GMC values the Girard community, as well as the surrounding communities, and wants to contribute in preserving their distinctive character.

### **DONATIONS \$3,330**

### **SCHOLARSHIPS \$7,400**

# YEAR IN REVIEW *Quality Initiatives*

Girard Medical Center is dedicated to improving overall quality of care. Staff education is given at the monthly nursing meetings, and memos are posted as continual reminders about the quality indicators. Statistics are shared with the Medical Staff and Board of Trustees on a quarterly basis. As the next two pages show, we are better than state and national average on the majority of scores.

We will continue to make a sustained, concerted effort to drive improvement in all these metrics.

*Joyce Geier, RN, Quality Department Director*

## HCAHPS Patient Survey Results (Hospital Consumer Assessment of Healthcare Providers and Systems)

2015 (IN-PATIENT)	GMC ALWAYS	STATE ALWAYS	AVERAGE ALWAYS
Communication with Nurses	86%	81%	79%
Communication with Doctors	87%	85%	82%
Responsiveness of Hospital Staff	76%	73%	68%
Pain Management	81%	72%	71%
Communication about Medicines	57%	66%	65%
Cleanliness/Quietness of Hospital Environment	85%	72%	68%
Care Transition	62%	72%	69%
	<b>YES</b>	<b>YES</b>	<b>YES</b>
Discharge Information	89%	87%	86%
	<b>YES DEFINITELY</b>	<b>YES DEFINITELY</b>	<b>YES DEFINITELY</b>
Willingness to recommend this hospital	77%	76%	71%
	<b>9 &amp; 10 RATING</b>	<b>9 &amp; 10 RATING</b>	<b>9 &amp; 10 RATING</b>
Overall rating of this hospital	78%	76%	71%

## Patient Survey Results (Hospital Consumer Assessment of Healthcare Providers & Systems)

2015 Outpatient Testing	GMC ALWAYS	National Research Corporation NRC SURVEY AVERAGE
Would you recommend this facility	85%	80%
Access to Care	94%	89%
Patient Preferences Respected	99%	95%
Emotional Support	89%	81%
Coordination of Care/Information	86%	77%
2015 Outpatient Surgery	GMC ALWAYS	NRC SURVEY AVERAGE
Would you recommend this facility	95%	86%
Coordination of Care	87%	81%
Comfort/Safety	91%	86%
Patient Preferences Respected	94%	90%
Information/Education	96%	84%



### ABOUT THE COVER:

Thank you to the "Smiles From Jamie" program that donated a pediatric exam table and scale in conjunction with a grant from the Girard Area Community Foundation. The cheerful table brings a smile to our young patients who visit our Weekend Express Care!

Erin Battagler, APRN

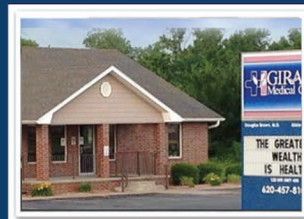
## Center for Medicare & Medicaid Services (CMS) Quality Measures

### Physician and Hospital Quality Measures (Overall Scores)

CARE MEASURE	2015 scores		
	GMC	KS	NATIONAL
<b>PNEUMONIA</b>	92%	90%	96%
<b>HEART FAILURE</b>	97%	94%	99%
<b>SURGICAL CARE IMPROVEMENT PROJECT</b>	97%	98.7%	98.7%
<b>EMERGENCY DEPARTMENT (ED)</b> Overall arrival to departure time (for patients admitted to the hospital)	151 min	221 min	279 min
<b>ED DECISION TO ADMIT TO ED DEPARTURE TIME</b> (for patients admitted to the hospital)	27 min	76 min	99 min
<b>PNEUMONIA IMMUNIZATION</b>	89%	92%	94%
<b>INFLUENZA IMMUNIZATION</b>	89%	92%	94%
<b>ED THROUGHPUT</b> (Arrival to discharge time)	105 min	139 min	148 min
<b>ED PAIN MANAGEMENT</b> (Fractures-time to pain med)	35 min	46 min	54 min
			QHI-Quality Health Indicator
<b>ED TRANSFER COMMUNICATION PROJECT 2015</b>	<b>GMC</b>	<b>KS</b>	<b>QHI</b>
<b>ADMINISTRATIVE COMMUNICATION</b>	96%	96%	91%
<b>PATIENT INFORMATION</b>	90%	91%	84%
<b>VITAL SIGNS</b>	95%	92%	87%
<b>MEDICATION INFORMATION</b>	93%	85%	84%
<b>PHYSICIAN/PRACTITIONER INFO</b>	74%	88%	87%
<b>NURSE INFORMATION</b>	89%	88%	81%
<b>PROCEDURES AND TESTS</b>	96%	84%	88%



GMC of Arma  
417 E Washington  
**620.347.4711**



GMC of Cherokee  
120 NW Hwy 400  
**620.457.8101**



GMC of Girard GMC Health Clinic/  
Express Care & Specialty Clinics  
307 N Hospital Drive  
**620.724.4659**



GMC of Frontenac  
1011 N Hwy 69  
**620.235.1377**